QUALITY AND ENVIRONMENT POLICY



Our company has Quality Management & Environmental Policy that complies with ISO 9001- 2015 and ISO 14001-2015 International Standards creating a productive and challenging work environment, providing all employees with the training & tools to perform their job safely and to the highest standard.

Our strategic goals are based on the following:

- Respect our clients' requirements, meet or exceed customers' expectations and achieve total satisfaction through analysis and monitoring, anticipate future needs & continuously improve the efficiency of our quality management system.
- Obtain long term growth and customer loyalty. Provide the best possible customer service in all areas of our business activities. Improve customer satisfaction by developing our products, operations, and know-how. To achieve this, continuously maintain and develop our quality management system which complies with ISO9001:2015 requirements. Maintain our high standard of communication with clients before, during & after a contract.
- Promote employee satisfaction, development, and growth for all employees. Create a favorable climate within the company to promote quality and continuous improvement, the health & safety of our employees and reduce the environmental impact of our practices.
- Inform all our employees of our quality & environmental policies and gain their commitment by raising awareness and training in procedures.
- Ensure decisions and actions are taken to maintain our high standards of quality.
- Promote resource and energy conservation and minimize releases to air, water and land of toxic substances, reduce pollution, emissions and waste. To achieve this, continuously maintain and develop our environmental management system which complies with ISO14001:2015 requirements.
- Comply with the requirements of environmental legislation and approved codes of practice.
- Organize yearly revision of quality & environmental policies, aims & objectives. Through our quality controls, continuous improvement methods, team spirit and clear objectives we aim to deliver the results our customers expect, a total quality service.

Our company is committed to following all applicable environmental, safety, quality and business-related laws and regulations.

BOARD OF DIRECTORS